IS PACE RIGHT FOR YOUR LOVED ONE?

As a NEMS PACE participant, your loved one has access to a dedicated team of health care professionals. The care team works together to develop a comprehensive and personalized care plan to meet each participant’s unique medical, social, and emotional needs.

We serve each participant in their home and in the heart of San Francisco’s Chinatown in our dedicated PACE Center.

Please contact us to learn more about whether NEMS PACE is right for you and your loved one.

CONTACT NEMS PACE

Main Phone Number: 415-352-5050
FAX: 415-240-4352
Toll-Free Number: 800-508-4578
TTY: 711 (CA Relay) or 415-213-1973

For more information, please visit our website
https://www.nems.org/pace/

ADDRESS/LOCATION

NEMS PACE
728 Pacific Avenue, 2nd Floor
San Francisco, CA 94133

To learn more about PACE Programs:
Visit: www.PACE4You.org
www.nems.org/pace/

NEMS complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Spanish ATENCION: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (415) 391-9686 ext. 8160 (TTY: 1-800-735-2929).
Chinese 注意：如果您使用中文，您可以免费获得语言援助服务。請致電 (415) 391-9686 轉內線 8160 (TTY: 1-800-735-2929)。
ABOUT NEMS PACE

North East Medical Services (NEMS) is pleased to offer a Program of All-Inclusive Care for the Elderly (PACE).

PACE is a nationally recognized model of care for older adults with chronic health needs. At NEMS PACE, we cover a wide range of health and community-based services that are customized for each participant. Our goal is to help your loved one continue living safely in their home. Our care team partners closely with you to coordinate care and support your loved one in their community.

WHO CAN JOIN NEMS PACE?

- 55 years or older;
- Meet the California Department of Health Care Services (DHCS) requirement for nursing facility level of care;
- Able to live safely in the community with the help of PACE services;
- Live in the City & County of San Francisco, California

(ZIP codes: 94102, 94103, 94104, 94105, 94107, 94108, 94109, 94110, 94111, 94112, 94114, 94115, 94116, 94117, 94118, 94119, 94120, 94121, 94122, 94123, 94124, 94125, 94126, 94127, 94128, 94129, 94130, 94131, 94132, 94133, 94134, 94137, 94139, 94140, 94141, 94142, 94143, 94144, 94145, 94146, 94147, 94151, 94158, 94159, 94160, 94161, 94163, 94164, 94172, 94177, 94188)

WHAT TYPE OF CARE AND SERVICES DOES NEMS PACE PROVIDE?

NEMS PACE is a health plan and medical team in one. We cover the same benefits as Medicare and Medi-Cal, and provide additional services when and where your loved one needs them.

AT THE PACE CENTER

We bring your loved one to and from the Center so they can meet with their care team, enjoy the company of their peers, and receive services such as:

- Primary Medical Care
- Hot Meals
- Social Activities
- Rehabilitation Services and Exercise
- Social Work Case Management

IN YOUR HOME

We deliver supplies and provide the support approved by the care team, such as:

- Medications and Reminders
- Prepared Meals
- Medical Equipment
- Caregiving and Family Support

AROUND THE COMMUNITY

We coordinate and drive your loved one to their medical appointments, including:

- Health Services like Dentistry, Podiatry and Optometry
- Specialty Care such as Cardiology, Neurology, and Ophthalmology
- Scheduled Surgeries and Procedures
- X-rays

When necessary, we cover emergency, hospital, and long-term care services.

Care in PACE is managed by a dedicated team of health professionals with geriatric experience.

HOW MUCH DOES NEMS PACE COST?

The cost of NEMS PACE depends on Medicare and Medi-Cal eligibility.

- If your loved one only has Medi-Cal, or both Medicare and Medi-Cal, PACE services are provided at no cost.
- If they only have Medicare, they will be charged a monthly premium for PACE.
- If they do not have Medicare or Medi-Cal, they can pay privately for PACE.

There are no deductibles or copayments for any drug, service, or care approved by your loved one’s care team. However, your loved one may be fully and personally liable for the cost of any unauthorized care or care received outside of the NEMS PACE network (except for emergency services).